

Portland State University Library 2016-2017 Annual Plan

The Library FY17 Annual Plan focuses on new initiatives and improvements in line with the Library's [2015-2020 Strategic Plan](#) Goals. Library faculty and staff engage in many essential activities, not highlighted here, without which the Library couldn't function. Some of these activities are featured in the [Library's Data Dashboard](#).



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**University
Library**

PORTLAND STATE UNIVERSITY

Goal 1: Support student success with library services, collections, and spaces that meet students' educational, research, and informational needs in equitable and inclusive ways.

Priority A: Continue efforts towards reducing students costs

FY17 Action Items:

1. Explore additional technologies to offer for circulation and general use areas, and develop related pilot programs and/or proposals.
2. Expand information resources accessible online in support of the flexible degree programs.
3. Increase open textbook adoption by offering related faculty workshops and publishing and supporting new open access textbooks.
4. Identify and create additional tools to point faculty and students to alternative, cost-saving course materials.

Goal 2: Promote and support instructional and research activities and information needs in equitable and inclusive ways.

Priority B: Expand activities, approaches, and engagements supporting instructional and research activities

FY17 Action Items:

1. Promote, manage, and review the Open Access Article Processing Charges pilot program.
2. Integrate, refine, extend, and determine how to assess learning objects with a particular focus on identifying gaps.
3. Pursue professional development opportunities on instructional practice and pedagogy.
4. Prioritize the inventorying and processing of backlog materials.
5. Develop a workflow for the Alma Community Zone updates task list for electronic resources.

Priority C: Identify strategies for growing the Library's support for digital scholarship and scholarly communication on campus

FY17 Action Items:

1. Develop a communication plan for promoting scholarly resources.
2. Include citation-only records in PDXScholar to provide a central location to represent the scholarship of the university community.

3. Develop collaborations between Digital Initiatives, subject liaisons, and departments to increase outreach efforts for PDXScholar, publishing, and conference services.
4. Expand PDXOpen publishing formats by evaluating the feasibility of offering Pressbooks and by working with Ooligan press to create epub versions of additional titles.
5. Develop a roadmap for the Library's goals for open access content, publishing, and data management.
6. Explore tools and approaches to capture research impacts on campus.
7. Increase awareness and information sharing regarding data management planning in order to support campus needs. Pursue work relevant to data management planning services.

Goal 3: Develop our virtual spaces to facilitate use and discovery of library resources and services by a wide range of users.

Priority D: Improve the Primo discovery experience and the range of resources available through it

FY17 Action Items:

1. Explore the pros and cons of implementing a bento-style search box for the library website and provide a recommendation.
2. Implement new Primo user interface for launch in summer 2017.
3. Explore options for incorporating Worldcat results into Primo to reduce potential dead-end searches for users.

Priority E: Identify and pursue opportunities to facilitate patrons' access to resources from starting points outside the Library website

FY17 Action Items:

1. Implement Shibboleth configuration for direct access to library resources and implement Shibboleth library attribute for patrons.
2. Promote Ask A Librarian services in licensed databases where it is possible.
3. Explore methods for determining where patrons are failing in their efforts to find information.
4. Provide a mechanism for library faculty and staff to contribute ideas from the other libraries where they have worked.
5. Review all Special Collections content across platforms for cross-references and links between resources.

Goal 4: Develop and build strategic collaborations which positively impact the University, the Library, and the Portland community.

Priority F: Identify relationships and establish networks for campus and community collaborations

FY17 Action Items:

1. Continue to work with University Studies on their diversity goal revision.
2. Continue to partner with Answerland.
3. Explore increased collaboration with the Writing Center.
4. Continue to build on existing relationships with Research and Sponsored Projects.
5. Participate in the comprehensive campaign by working with the Foundation, development officers, Library Advancement Council, and others.
6. Refine communication strategies for donors and potential donors.
7. Develop connections with current ASPSU leadership.
8. Launch Portland Dance Archive collection in collaboration with community organizations and researchers.

Goal 5: Create a library space that is welcoming to all and uniquely focused on academic uses and support.

Priority G: Develop a prioritized plan for moving forwards with revisions to Library spaces

FY17 Action Items:

1. Create a committee that assesses, inventories, prioritizes, and recommends potential space-use improvements including collections, technology, and furniture.
2. Conduct a pilot test of collecting and reporting on headcount data for library spaces.
3. Complete implementation of room 170 revisions and evaluate other teaching spaces in the Library.
4. Complete the collection shifts in the basement and on the fifth floor.

Priority H: Create additional strategies for ongoing improvement for security in the Library building

FY17 Action Items:

1. Improve evening-hours library security.
2. Improve the security for those staffing the service desks.
3. Assess safety and security in all staffing areas.

4. Identify gaps in a coordinated emergency response and collaborate with the university emergency response groups.

Goal 6: Build a collaborative and flexible organization with a shared purpose reflective of our values and positioned to meet opportunities and challenges.

Priority I: Identify and implement additional strategies for effective decision-making in the Library

FY17 Action Items:

1. Implement internally-focused library data dashboard.
2. Develop a practice of assessing decisions.
3. Provide effective professional development opportunities for team-building, communication, etc.
4. Identify key workflows and tools to ensure there are trained backups for each.
5. Improve communication and coordination between units.

Priority J: Complete assessment of new organizational structure and finalize plans for post-June 2017 organizational structure

FY17 Action Items:

1. Conduct library-wide review of the new organization structure in mid-year.
2. Assess and review organizational structures with a focus on current and pending vacancies as part of budget planning for FY18.